



Wheeling Animal Hospital & Pet Resort

DAY CAMP! Rules & Regulations

We love your pet as much as you do!

532 S. Elmhurst Rd. • Wheeling, IL 60090 • (847) 520-7387 • www.wheelinganimalhospital.com • wheelingac@aol.com

The safety, health and comfort of your pet are our top priorities. Therefore, we enforce the following rules and regulations.

VACCINATION REQUIREMENTS

In order to provide a healthy environment for our guests, Wheeling Animal Hospital & Pet Resort requires that all pets be vaccinated. **You must provide proof of the following at least 24 hours before arrival:**

- Rabies, Distemper within 12 months; K-9 Cough within 6 months
- Proof of a negative fecal analysis within 6 months;
- Flea-and-tick preventive applied within 30 days (e.g., FrontLine Plus).

BEHAVIOR ASSESSMENT

All dogs must pass the Wheeling Pet Resort Behavior Assessment before program registration. The WPRBA requires a **\$15 non-refundable evaluation and processing fee**. Dogs must be in good overall health, non-aggressive and show no signs of resource guarding (e.g., protective of food/toys).

AGE & SEX

All ages are welcome. Puppies may enroll provided they are up-to-date in their vaccination series. All dogs 6 months of age and older must be spayed/neutered. No exceptions.

GOOD STANDING

If your dog has not attended DAY CAMP! for 90 days another behavior assessment is required and fees will apply.

FOOD & TREATS

We provide Science Diet® brand food by request at no charge. We may give the dogs a few little treats throughout the day. Please let us know if your pet is on a special diet or has food allergies. If you prefer to bring your own food, it must be premeasured in an airtight container. This will ensure that your pet receives the appropriate amount of food and that it stays fresh.

INJURY & ILLNESS

While we accept only healthy and non-aggressive dogs into DAY CAMP!, please remember that dogs will roughhouse, wrestle, scuffle, get sniffles and bellyaches. While all playgroups are supervised with an appropriate dog-to-staff ratio, it is not uncommon for dogs to receive an occasional nip, nick, scratch or bump, loose stool and occasionally vomit. Also, with extended periods of play, it is not uncommon for muscle and joint fatigue or discomfort. We keep a close eye on all the dogs and will monitor health and behavior throughout the day. If it appears your dog is experiencing discomfort in any form, we will give them a time out from DAY CAMP! provide a brief veterinarian exam, and treatment if necessary at the Owner's expense.

MEDICATIONS

We can administer your pet's medications during their stay. Medications must be in original packaging with pet's name, medication type and dosage instructions.

- Pills, Ointments: \$5 per day; Injections: \$9 per day

FEES

All fees are due and payable at the end of each day. Cash, check, MasterCard and Visa are accepted. Discounted packages are provided only if they are paid in advance. Pre-paid packages are non-refundable. Daily punch cards cannot be used in conjunction with a boarding stay.

HOURS OF OPERATION

DAY CAMP! is held Monday through Friday 7 a.m. to 5 p.m. Drop off can take place between 7 a.m. and 8 a.m. or 12 p.m. and 1 p.m. Pick up is any time during business hours. DAY CAMP! is closed on most major holidays and weekends. DAY CAMP! **playtime ends at 5 p.m. after which your pet will remain in his/her room until pick up.**

RESERVATIONS & CANCELLATIONS

Reservations are required. We cannot accommodate walk-in campers. Cancellations must be made 24-hours prior to scheduled drop off or owner will be billed at the daily rate.

I have read, understand and will comply with the above rules and regulations.

Name (print): _____

Signature: _____

Date: _____